Physician Handbook
Requesting Investigational Drug Using PfizerCAReS
Physicians can submit a question or place a request for compassionate access using the PfizerCAReS Portal.

Website link –
http://pfizercares.com

Welcome to PfizerCAReS. On behalf of Pfizer, healthcare professionals may submit requests for compassionate access to Pfizer investigational drugs on behalf of patients and others may submit questions about compassionate access to Pfizer investigational or unlicensed products. Please select your region from the list below.

Select Country then Submit

For more information regarding Compassionate Access at Pfizer click here

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Physicians Can Submit a Question or Place a Request for Compassionate Access Using the PfizerCAReS Portal

Delegates please note: An initial request must be completed by an HCP first before delegate access can be granted to PfizerCAReS

1) Submit a Question to Pfizer.

2) Submit an initial or resupply compassionate access request. Also you can assign a delegate for resupply requests and update your Physician profile.

3) Submit a Resupply request on behalf of a treating physician. Delegates will need pre-approved access by treating physician.
As a first-time user, click here to create your account. If you receive a message that your email already exists in the system, an account has already been set up for you based on a previous request. Click "Forgot your password?" to then be able to log in.

For technical support, click here. If you have a question regarding compassionate access, send an email directly to pfizercares@pfizer.com.
Physician Home Page Provides Single Step Access

Welcome, Omar Khan!

PfizerCAReS - Treating Physician Home Page

Treating Physician’s Information:
Omar Khan
PfizerCAReS ID: 4839516

Initial Requests
To submit an initial request, please click here.

Resupply Requests  (For Physicians and Delegates)
To submit a resupply request copy and paste the Initial request ID from the original request on this welcome page and please click here. Please submit all Resupply Requests at least 3 weeks prior to the date the drug is needed.

Update Physician Record
To update your personal information, including Medical License or here.

Assign Resupply Delegate
If you would like to designate an individual to submit resupply requests on your behalf, please complete this Delegation Form. Note your PfizerCAReS ID number as you will need it for this request. Delegates cannot submit initial requests.

The Treating Physician can start/edit/submit any Initial Request or Resupply Request that he/she has started. A Treating Physician can also view a Resupply Request that his/her Delegate has started on the Treating Physician’s behalf, but cannot edit or submit the Resupply Request.

A Delegate can start/edit/submit any Resupply Request that he/she has started. A Delegate can also view any Initial Request or Resupply Request that the Treating Physician has started, but cannot edit or submit on the Treating Physician’s behalf.

Make Requests
Request Resupply
Update Profile
Assign Delegate
Welcome, Omar Khan!

**PfizerCAReS - Treating Physician Home Page**

**Treating Physician's Information:**
Omar Khan  
PfizerCAReS ID: 4839516

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### Submitted Initial Requests

<table>
<thead>
<tr>
<th>Action</th>
<th>Project Title</th>
<th>Application Date</th>
<th>Request ID</th>
</tr>
</thead>
<tbody>
<tr>
<td>View</td>
<td>Initial Request</td>
<td>04/18/2017</td>
<td>Initial Request #8079020 Submitted</td>
</tr>
<tr>
<td>View</td>
<td>Initial Request</td>
<td>02/07/2017</td>
<td>Initial Request #8057736 Submitted</td>
</tr>
<tr>
<td>View</td>
<td>Initial Request</td>
<td>05/16/2017</td>
<td>Initial Request #8093536 Submitted</td>
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<tr>
<td>View</td>
<td>Initial Request</td>
<td>05/04/2017</td>
<td>Initial Request #8091546 Submitted</td>
</tr>
<tr>
<td>View</td>
<td>Initial Request</td>
<td>05/22/2017</td>
<td>Initial Request #8094440 Submitted</td>
</tr>
<tr>
<td>View</td>
<td>Initial Request</td>
<td>04/18/2017</td>
<td>Initial Request #8078990 Submitted</td>
</tr>
<tr>
<td>View</td>
<td>Initial Request</td>
<td>04/06/2017</td>
<td>Initial Request #8077204 Submitted</td>
</tr>
</tbody>
</table>

Each Request is assigned a unique ID # and the status of the request can be viewed here.